



## YOUR WELL-BEING IS OUR TOP PRIORITY

1

### IHG CLEAN PROMISE

Good isn't good enough – we're committed to the highest levels of cleanliness. That means clean, well maintained, clutter free rooms. If this isn't what you find when you check-in then we promise to make it right. Click [here](#) for more info. As an additional level of precaution, and to ensure we can safely service your room during your stay with us, we will be servicing your room while you are not in the room.

2

### IHG WAY OF CLEAN

Using new science-led protocols and service measures we have enhanced the IHG Way of Clean programme, in partnership with industry-leading experts Cleveland Clinic, Ecolab and Diversey. Click [here](#) for more info.

3

### LOCAL LAWS

We strictly adhere to local government guidance. The rules change regularly in accordance with the latest epidemiological data, please click [here](#) for comprehensive information on Covid-19 guidance. **Masks are a must** when moving around the hotel.

4

### SOCIAL DISTANCING

We have re-arranged our furniture and placed floor stickers to ensure the two metre social-distancing rule is adhered to. Elevators may be used one person or household at a time.

5

### DISINFECTANT

Disinfectant is available throughout the hotel: at check-in and check-out, at the entrance to all public areas including restaurants, elevators, leisure facilities, meeting rooms and restrooms.

